From: George Morino/=TMS/Toyota. Sent:9/29/2009 6:58 PM.

To: [ - ] Paolo Cardinali/=TMS/Toyota@Toyota.

Cc:[-]

Bcc:[-]

Subject: Re: Request for Pamela Kalman Overtime.

Thanks Paolo!

Fax 310-468-3399

I tremendously appreciate your understanding.

George Morino
National Manager
Quality Compliance Department
Product Quality and Service Support
Toyota Motor Sales, U.S.A., Inc.
Tel. 310-468-3392

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Paolo Cardinali/TMS/Toyota

09/29/2009 06:56 PM

To George Morino/TMS/Toyota@Toyota

cc Dave Zellers/TMS/Toyota@Toyota, Ron Broughman/TMS/Toyota,, John Dulzo/Lexus/Toyota@Toyota, Theresa Mosquito/TMS/Toyota@Toyota, Mike Shaw/TMS/Toyota@Toyota

Subject Re: Request for Pamela Kalman Overtime

Hi George,

I understand the importance of the task and will talk to Pam and Theresa in the am to make sure they assist you in anything you need. Thanks. Paolo

---- Original Message -----From: George Morino

Sent: 09/29/2009 06:41 PM PDT

To: Paolo Cardinali

Cc: Dave Zellers; Ron Broughman/TMS/Toyota,; John Dulzo; Theresa Mosquito; Mike Shaw

Subject: Request for Pamela Kalman Overtime

Hello Paolo:

As you may know, today we announced the Toyota-Lexus Consumer Safety Advisory related to Potential Floor Mat Interference with Accelerator Pedal. We are working very closely with TMC and TMA-DC as they have a very tight deadline to get the appropriate report completed and submitted to the agency. They have requested data which is vital in preparing this report.

Theresa and Pamela have been very cooperative and pro-active in assisting us with this important data. Pamela is

directly assisting us in the data extractions. She will undoubtedly incur overtime to complete this vital task.

If you would please assist us by approving her overtime, it would be greatly appreciated.

Thank you for your support!

George Morino National Manager Quality Compliance Department Product Quality and Service Support Toyota Motor Sales, U.S.A., Inc. Tel. 310-468-3392 Fax 310-468-3399

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